

**CUSTOMER ENQUIRIES**
**Phone:** (07) 5475 7542

**Email:** [rates@sunshinecoast.qld.gov.au](mailto:rates@sunshinecoast.qld.gov.au)
**Live Chat via our website**
**ABN 37 876 973 913**
**HALF YEARLY RATE NOTICE FOR PERIOD**
**1 January 2019 to 30 June 2019**
**ISSUE DATE** 22 January 2019

**PROPERTY NO.** **99788**
**VALUATION** \$77,265

**PAYMENT REFERENCE NO.** 10132834

**DUE DATE FOR PAYMENT** 22 February 2019

**NET AMOUNT PAYABLE** **\$1,440.40**
**PROPERTY LOCATION:** Alex Seaside Resort, 13/146-148 Alexandra Pde ALEXANDRA HEADLAND QLD 4572

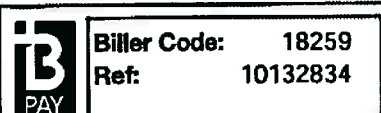
**PROPERTY DESCRIPTION:** LOT 13 SP 105418 ALEX SEASIDE RESORT - INTEREST ENTITLEMENT= 14/906  
CONTRIBUTION ENTITLEMENT: 6/282

RATES AND CHARGES	UNITS	RATE CHARGED	AMOUNT
General Rate - Category 27UT		Minimum Rate =	1,231.00
Waste Low Noise Bin - 1100 Litre		Minimum Rate =	97.50
Heritage Levy	1 x	\$12.50 x .5 =	6.25
Environment Levy	1 x	\$74.00 x .5 =	37.00
Transport Levy	1 x	\$43.00 x .5 =	21.50
State Emergency Management Levy: Class A Group 2	1 x	\$217.40 x .5 =	108.70
<b>TOTAL:</b>			<b>\$1,501.95</b>
		Discount - (only if paid by 22 February 2019):	\$61.55
		<b>Net amount Payable:</b>	<b>\$1,440.40</b>

Please refer to the enclosed Schedule of Rates to ensure that your property is in the correct general rate category, in particular the newly introduced *Transitory Accommodation* rating categories. It is the property owner's responsibility to confirm all rates and charges are correct.

**PAYMENT OPTIONS**

<b>PROPERTY NO.</b> 99788	<b>GROSS</b> 1,501.95	<b>DISCOUNT</b> 61.55-	<b>NET AMOUNT PAYABLE</b> 1,440.40	<b>DUE DATE</b> 22 February 2019
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**Telephone & Internet Banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)



**Post Billpay**  
Pay in Person at any Post Office, Credit Card not accepted.



\*214 10132834

**Pay using your smartphone**  
Download the Snip App and scan the code to pay now.





**Credit Card by Phone**  
Phone 131 816 and follow the prompts  
**Billpay Code:** 0214  
**Ref:** 1013 2834  
MasterCard & Visa accepted

**Internet**  
Go to [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au), click on 'Pay and Apply' and follow the prompts  
**Ref:** 1013 2834  
MasterCard & Visa accepted

If you wish to pay your rates by direct debit please contact Council for further information.

## IMPORTANT INFORMATION – PLEASE READ CAREFULLY

Notice is hereby given that rates and charges levied by the Sunshine Coast Regional Council, by the virtue of the "Local Government Act" and amendments thereto, on land described on the front of this Rate Notice for the period stated (and Arrears of rates and charges, with Interest if any), are now due, and hereby required to be paid by the due date of this Notice.

It is the property owner's responsibility to confirm that all rates and charges are correct at the time of issue of the Rate Notice. Adjustments to rates and charges levied in prior financial years will only be done in exceptional circumstances. To ensure that your property is in the correct general rate category please refer to the enclosed Schedule of Rates, which has descriptions of all differential general rate categories for the Sunshine Coast Council. Please note the newly introduced **Transitory Accommodation** rating categories which apply to property owners who offer their property for rental periods less than 28 consecutive days at any one time. If you have queries about other rates and charges please refer to the current Revenue Statement, available on Council's website, or contact Council's Customer Service Centre for more information.

### DISCOUNT:

An early payment discount is offered by Council. Discount is only allowed where **ALL** rates and charges are paid in **FULL** by the **DUE DATE** of this Rate Notice. Please note: if you make your rate payment on the due date after your financial institution's cut off time, the payment will be processed the following business day. This may result in loss of discount. If you are unsure of your internet or phone banking cut-off times please contact your financial institution directly.

### INTEREST:

Interest charges of 11% per annum, compounding daily, will apply to any rates and charges outstanding after the due date of this notice.

### PAYMENT ARRANGEMENTS:

There are a number of payment arrangement options available if you cannot make payment in full by the due date of this notice. These payment arrangement options can be found by visiting Council's website at [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au) or alternatively by contacting Council's Customer Service Centre.

### RATE RECOVERY PROCESS:

Where rates and charges remain outstanding after the due date, interest will be charged and a Rate Reminder Notice will be issued requesting payment. Where rates and charges remain unpaid after the reminder period, further recovery action will be commenced.

Debt recovery action can include but is not limited to the referral to an external debt recovery agent. In accordance with Section 134 of the *Local Government Regulation 2012* Council may also undertake court proceedings to recover overdue rates and charges.

### LEGAL AND PROFESSIONAL COSTS:

Where a "Claim" and "Statement of Claim" has been filed with the Magistrates Court for the recovery of overdue rates and charges, Legal and Professional Costs are incurred. Non payment of Legal and Professional Costs does not affect discount. Legal and Professional costs are not considered overdue rates and charges until judgment has been entered.

### PENSION CONCESSION:

If you hold a Pensioner Concession Card or Veteran Affairs Gold Card and own a property which is your principal place of residence you may be entitled to State and Council funded concessions on your Council rates. Please visit Council's website at [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au) or contact Council's Customer Service Centre for more information.

### PROPERTY SALES/NEW OWNERS:

If you have sold this property please forward this Rate Notice onto the new owner OR return it to Council. A penalty can apply if notification of a sale is not provided to the Department of Natural Resources, Mines and Energy or to Council within 30 days of the settlement.

### VALUATIONS:

The valuation used for rating purposes is provided by the Department of Natural Resources, Mines and Energy (DNRME). Should you have any questions relating to the level or determination of your valuation please direct your enquiries to DNRME, Level 1, 9-13 Mill Street Nambour QLD 4560 Ph: (07) 5451 2227.

### STATE EMERGENCY MANAGEMENT LEVY:

This Levy is a State Government charge, levied in accordance with the *Fire and Emergency Service Act 1990*, and supporting regulations. Please refer to these documents for full details of property classification and contribution amounts.

### CHANGE OF ADDRESS:

Council requires notification of any change of postal address from ratepayers. When notifying Council in writing, you must state your full name and all property numbers to which the change applies.

### MYCOUNCIL:

Register online with MyCouncil - a secure gateway to some of council's services such as access to view or pay your rates account, receive your rates notice by email and much more. Find MyCouncil on council's website [www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au)

### OTHER PAYMENT OPTIONS:



By Mail  
Post your cheque (**must include the remittance advice with barcode**) to Sunshine Coast Regional Council

Locked Bag 72  
Sunshine Coast Mall Centre, Q 4560



Pay in Person  
at any Council Office -  
8.30am to 4.30pm weekdays

**Caloundra**  
1 Omrah Avenue

**Maroochydore**  
10 First Avenue

**Nambour**  
Cnr Currie and Bury Street



Sunshine Coast Council cares  
about the environment.  
This notice has been produced using  
Australian made carbon neutral paper.

**CUSTOMER ENQUIRIES**
**Phone:** (07) 5475 7542

**Email:** rates@sunshinecoast.qld.gov.au

**Live Chat via our website**
**ABN 37 876 973 913**

griffo.7@hotmail.com

004147 036


**HALF YEARLY RATE NOTICE FOR PERIOD**

1 July 2018 to 31 December 2018

**ISSUE DATE** 17 July 2018

**PROPERTY NO.** **99788**
**VALUATION** \$77,265

**PAYMENT REFERENCE NO.** 10132834

**DUE DATE FOR PAYMENT** 17 August 2018

**NET AMOUNT PAYABLE** **\$1,440.40**
**PROPERTY LOCATION:** Alex Seaside Resort, 13/146-148 Alexandra Pde ALEXANDRA HEADLAND QLD 4572

**PROPERTY DESCRIPTION:** LOT 13 SP 105418 ALEX SEASIDE RESORT - INTEREST ENTITLEMENT= 14/906  
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State Emergency Management Levy: Class A Group 2	1 x	\$217.40 x .5 =	108.70
<b>TOTAL:</b>			<b>\$1,501.95</b>
Discount - (only if paid by 17 August 2018):			\$61.55-
<b>Net amount Payable:</b>			<b>\$1,440.40</b>

Please review your General Rate category against the enclosed 2018/19 Schedule of Rates.

**PAYMENT OPTIONS**

PROPERTY NO.	GROSS	DISCOUNT	NET AMOUNT PAYABLE	DUE DATE
99788	1,501.95	61.55-	1,440.40	17 August 2018



Credit Card by Phone  
Phone 131 816 and follow the prompts  
Billpay Code: 0214  
Ref: 1013 2834  
MasterCard & Visa accepted



Internet  
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**Caloundra**  
1 Omrah Avenue

**Maroochydore**  
10 First Avenue

**Nambour**  
Cnr Currie and Bury Street



**Bill Code:** 18259  
**Ref:** 10132834

**Telephone & Internet Banking - BPAY®**

Contact your bank or financial institution to make this payment. Please note: to receive the discount, payment must be made by the due date and prior to your financial institution's cut off time. More info: [www.bpay.com.au](http://www.bpay.com.au)

**POST billpay**


\*214 10132834

Pay in Person at any Post Office, Credit Card not accepted.



By Mail  
Post your cheque with this remittance advice to  
Sunshine Coast Regional Council  
Locked Bag 72  
Sunshine Coast Mail Centre, Q 4560



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