



WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 7am-6pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99788
Payment reference	0000 9978 82
Property	Alex Seaside Resort, Unit 13/146-148 Alexandra Pde, ALEXANDRA HEADLAND, QLD

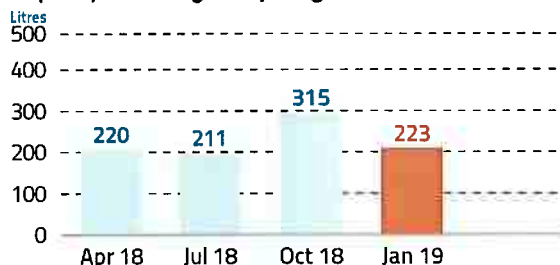
Bill number	7118565648
Billing period	13 Oct 2018 to 14 Jan 2019
Issue date	10 Feb 2019
Approximate date of next meter reading	12 Apr 2019

Your account activity

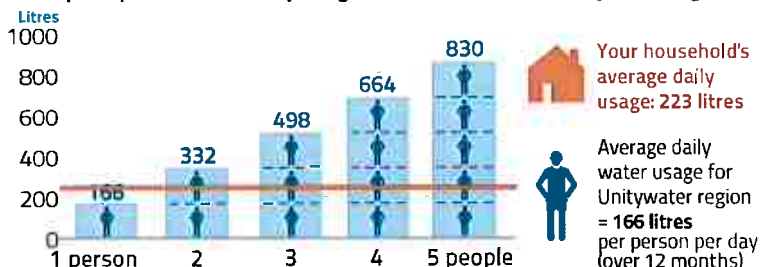
Your last bill	Payments/adjustments	Balance	New charges	Total due
\$320.15	\$320.15	\$0.00	\$292.15	\$292.15
				Due date 12 Mar 2019

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region




Add a drop of local service

When you call Unitywater, you're calling a local. It means you can talk to people who live where you live and who bring local knowledge to providing services and solving your issues. Local service and local support - it's another way we add value to your water and sewerage services.

Easy ways to pay For other payment options - see over

BPAY
Biller Code: 130393
Ref: 0000 9978 82
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
© Registered to BPAY Pty Ltd ABN 69 079 137 518

Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay

Your account details



1300 086 489

Account enquiries

7am-6pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
S97A03019	12 Oct 18	1726	14 Jan 19	1747	21	94	223.4
Total water usage					21	94	223.4
Total sewerage usage (waste and greywater) = 90% of water usage					18.90	94	201.1

Activity since last bill

Last bill	\$320.15
Payments / adjustments	
3 Dec 2018 CBA BPAY BPAY 01/12/2018	-\$320.15
Account balance	\$0.00 ①

Water and Sewerage Charges

Lot 13 Plan SP105418 Installation ID 1310990

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Oct 18 to 14 Jan 19	0.2234	94	\$2.785	\$58.48

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Oct 18 to 14 Jan 19	0.2234	94	\$0.667	\$14.01
Sewerage up to 740 L/day	13 Oct 18 to 14 Jan 19	0.2011	94	\$0.667	\$12.61
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Oct 18 to 14 Jan 19	1	94	\$0.703	\$66.10
Sewerage Access	13 Oct 18 to 14 Jan 19	1	94	\$1.499	\$140.95

Water subtotal \$138.59
Sewerage subtotal \$153.56

New water and sewerage charges \$292.15 ②

Total Due = ① + ② \$292.15

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

Interpreter service 13 14 50

当您需英语口语时, 请致电 13 14 50.

تصل على الرقم 13 14 50 عندما تحتاجين مساعدة في متحدث فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하신 경우 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489



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More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0000 9978 82 Maximum \$10,000



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0000 9978 82

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0000997882 00029215

Account number	99788
Payment reference	0000 9978 82
Total due	\$292.15
Due date	12 Mar 2019



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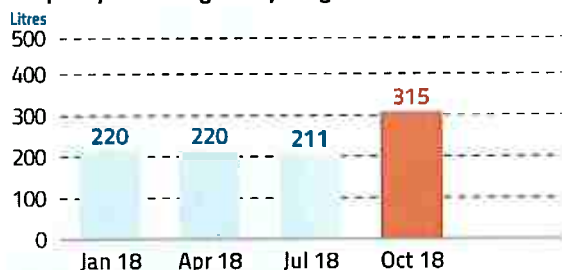
Bill number	7118234276
Billing period	13 Jul 2018
92 days	to 12 Oct 2018
Issue date	6 Nov 2018
Approximate date of next meter reading	15 Jan 2019

Your account activity

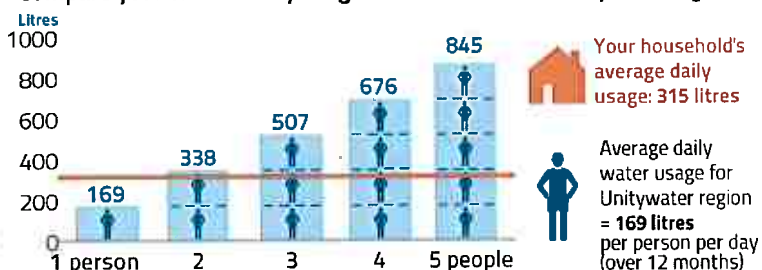
Your last bill	Payments/adjustments	Balance	New charges	Total due
\$270.48	\$270.48	\$0.00	\$320.15	\$320.15
				Due date
				6 Dec 2018

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



YOUR PERSONAL WATER SAVER

Learn how to better manage your water usage and discover handy water-saving tips tailored to your home. Try this free online tool at unitywater.com/watersavings



Easy ways to pay

For other payment options - see over



BPAY*

Bill Code: 130393

Ref: 0000 9978 82

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S97A03019	12 Jul 18	1697	12 Oct 18	1726	29	92	315.2
Total water usage					29	92	315.2
Total sewerage usage (waste and greywater) = 90% of water usage					26.10	92	283.7

Activity since last bill

Last bill	\$270.48
Payments / adjustments	
4 Sep 2018 CBA BPAY BPAY 04/09/2018	-\$270.48
Account balance	\$0.00 ①

Water and Sewerage Charges

Lot 13 Plan SP105418 Installation ID 1310990

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jul 18 to 12 Oct 18	0.3152	92	\$2.785	\$80.76

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jul 18 to 12 Oct 18	0.3152	92	\$0.667	\$19.34
Sewerage up to 740 L/day	13 Jul 18 to 12 Oct 18	0.2837	92	\$0.667	\$17.41
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jul 18 to 12 Oct 18	1	92	\$0.703	\$64.69
Sewerage Access	13 Jul 18 to 12 Oct 18	1	92	\$1.499	\$137.95
Water subtotal					\$164.79
Sewerage subtotal					\$155.36

New water and sewerage charges \$320.15 ②

Total Due = ① + ② \$320.15

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*4028 0000997882 00032015

Account number	99788
Payment reference	0000 9978 82
Total due	\$320.15
Due date	6 Dec 2018